MBV IT
THE POWER OF POSSIBILITY

Proudly delivering World-Class Network and Voice Solutions for 10 years and counting.

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www.mbvit.co.za | Company Reg. 2013/076147/07

Company Overview

At MBV IT, we know the backbone of every successful organization is an IT environment capable of supporting their mission. We've been providing managed IT, co-managed IT, cybersecurity, and IT consulting services in South Africa for over 10 years.

Mission
Bring together the best of breed in technology and innovation.

Vision
To be the GO-TO company for innovative ICT and Telecommunications solutions.

- ✓ MBV IT was founded in 2013 and has been in operation for 10 years

- ✓ Level 1 BEE, MBV IT is 100% Black Woman Owned

- ✓ Accredited partner of OEMs: DELL, HP, HPE, ESET, H3C, VMWARE, Microsoft, Fortinet, Huawei, 3CX, Cisco

- ✓ MBV IT is an ICASA IECS & IECNS national license holder to build and operate networks in South

MBVIT is a proud member of ISPA

ISPA CODE OF CONDUCT • COMPLIANT •

ICASA INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

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Company Overview continued..

MBV IT is a premier provider of managed information and communication technology services. Our company offers a wide range of services to businesses of all sizes, including:

- **Managed Network Services:** We provide comprehensive management and maintenance of your network infrastructure, ensuring optimal performance and security.

- **Managed ICT Support:** We offer round-the-clock technical support for all your ICT needs, including hardware and software troubleshooting and maintenance.

- **Managed Connectivity Services:** We provide reliable and secure connectivity solutions, such as internet, VPN, and WAN, to keep your business connected to the world.

- **Managed ICT and Network Security:** We offer advanced security solutions to protect your network and data from cyber threats, including firewall management, intrusion detection, and prevention.

Our team of experts has years of experience in the industry and is dedicated to providing the highest level of service to our clients. We are committed to helping your business thrive in today's digital landscape.

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Managed Network Services

Managed Network Services include the following services:

1. **Network monitoring and management:** Our team will monitor your network infrastructure 24/7 to ensure optimal performance and quickly address any issues that arise.

2. **Network security:** We will implement and manage security solutions, such as firewalls and intrusion detection systems, to protect your network from cyber threats.

3. **Network optimization:** Our team will analyse your network's performance and make recommendations for improvements to increase efficiency and reduce downtime.

4. **Network troubleshooting:** Our team will quickly troubleshoot and resolve any network-related issues to minimize downtime.

5. **Network upgrades:** We will work with you to plan and implement network upgrades to ensure your network stays current and can handle increasing demands.

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Managed Network Services

6. **Remote access management:** We will provide secure remote access solutions for your employees to access company resources from anywhere.

7. **Cloud networking:** Provide integration and management of cloud networking services, such as AWS and Azure, to extend your network to the cloud.

8. **Network documentation and reporting:** We will keep detailed documentation of your network infrastructure and provide regular reports on its performance and security status.

Network Services

Ensuring Seamless Connectivity and Security

Network Infrastructure Management

Networking forms the backbone of modern infrastructure, encompassing a spectrum of tasks crucial for seamless operations. From LAN to WAN, our focus lies on meticulous monitoring and maintenance of cabling infrastructure to ensure uninterrupted connectivity. Security remains paramount, with diligent patching and vulnerability management across all devices and network layers.

Our Managed Network Services encompass a variety of tasks, including:

→ LAN, WAN, and cabling infrastructure monitoring and maintenance

Security patching and vulnerability

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Managed Connectivity Services

Managed Connectivity Services include the following services:

1. **Internet connectivity:** We will provide reliable and high-speed internet connectivity solutions that meet your business needs.

2. **VPN (Virtual Private Network) connectivity:** We will set up and manage secure VPN connections for remote employees and branch offices to access your network securely.

3. **WAN (Wide Area Network) connectivity:** We will provide solutions for connecting

4. **MPLS (Multiprotocol Label Switching) connectivity:** We will provide MPLS connectivity solutions for fast and secure communication between multiple sites.

5. **4G and 5G connectivity:** We will provide mobile broadband connectivity solutions for remote work and mobile offices.

6. **Wireless connectivity:** We will design, implement, and manage wireless networks for your office or campus.
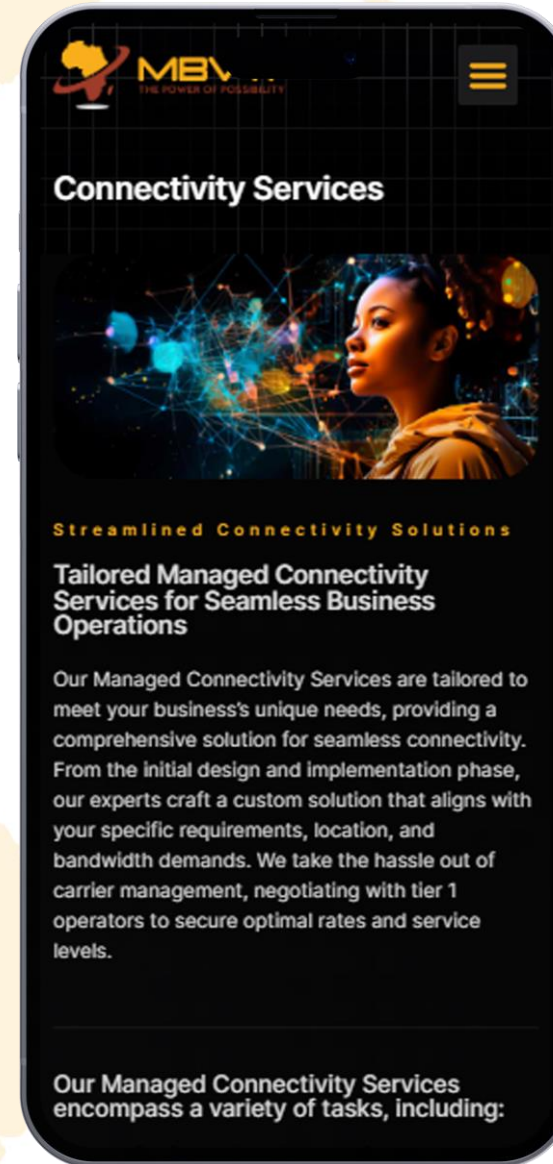
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Managed Connectivity Services

7. **Cloud connectivity:** We will provide solutions for connecting your network to cloud services, such as AWS and Azure.

8. **Network redundancy and failover:** We will provide solutions to ensure that your network remains connected even in case of a failure or outage.

9. **Network bandwidth optimization:** Our team will monitor your network traffic and make recommendations to optimize bandwidth usage and reduce congestion.

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Connectivity Services

Streamlined Connectivity Solutions

Tailored Managed Connectivity Services for Seamless Business Operations

Our Managed Connectivity Services are tailored to meet your business's unique needs, providing a comprehensive solution for seamless connectivity. From the initial design and implementation phase, our experts craft a custom solution that aligns with your specific requirements, location, and bandwidth demands. We take the hassle out of carrier management, negotiating with tier 1 operators to secure optimal rates and service levels.

Our Managed Connectivity Services encompass a variety of tasks, including:

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Managed ICT Support

Managed ICT Support includes the following services:

1. **Helpdesk support:** Our team will provide round-the-clock technical support for your employees to resolve hardware and software issues.

2. **Remote support:** Our team will provide remote support and troubleshooting to resolve issues quickly and minimize downtime.

3. **On-site support:** Our team will provide on-site support for more complex issues that cannot be resolved remotely.

4. **Software updates and patches:** We will ensure that all software on your devices are up-to- date and patched to protect against vulnerabilities.

5. **Hardware maintenance:** We will provide maintenance and repair services for your hardware to ensure it remains in good working condition.

6. **Backup and disaster recovery:** We will design and implement a backup and disaster recovery plan to ensure your data is safe and can be quickly restored in case of an emergency.
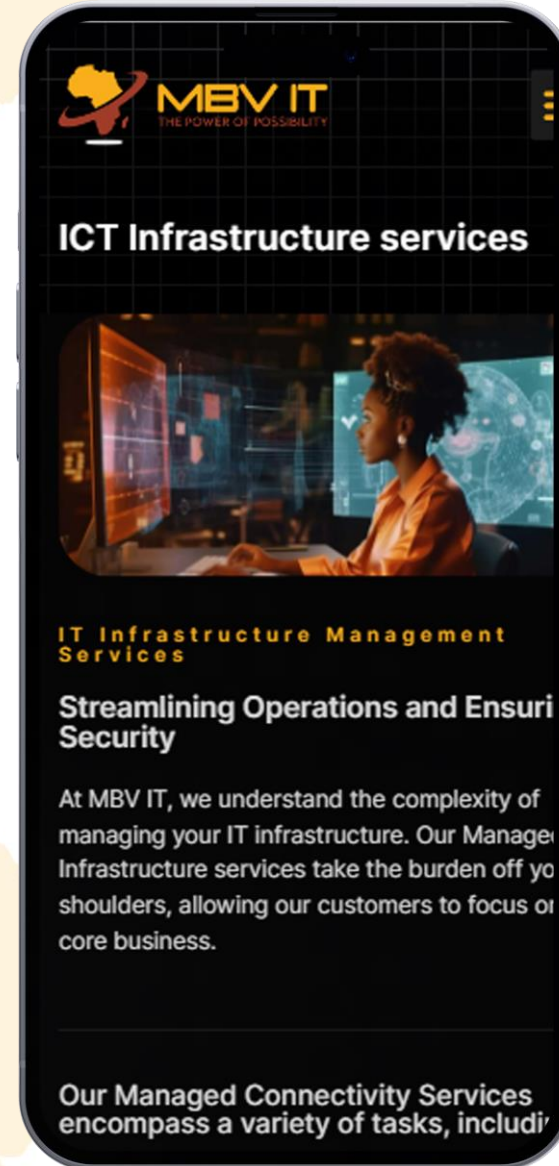
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Managed ICT Support

7. **Asset management:** We will keep track of all your IT assets and provide regular inventory reports.

8. **Training:** We will provide training for your employees on how to use new hardware and software, as well as best practices for IT security.

9. **Compliance:** We will ensure that your IT infrastructure is compliant with relevant regulations and standards.

10. **IT consulting:** Our team will provide expert advice and recommendations to help your business make informed IT decisions

ICT Infrastructure services

IT Infrastructure Management Services

Streamlining Operations and Ensuri Security

At MBV IT, we understand the complexity of managing your IT infrastructure. Our Manage Infrastructure services take the burden off yo shoulders, allowing our customers to focus o core business.

Our Managed Connectivity Services encompass a variety of tasks, includi

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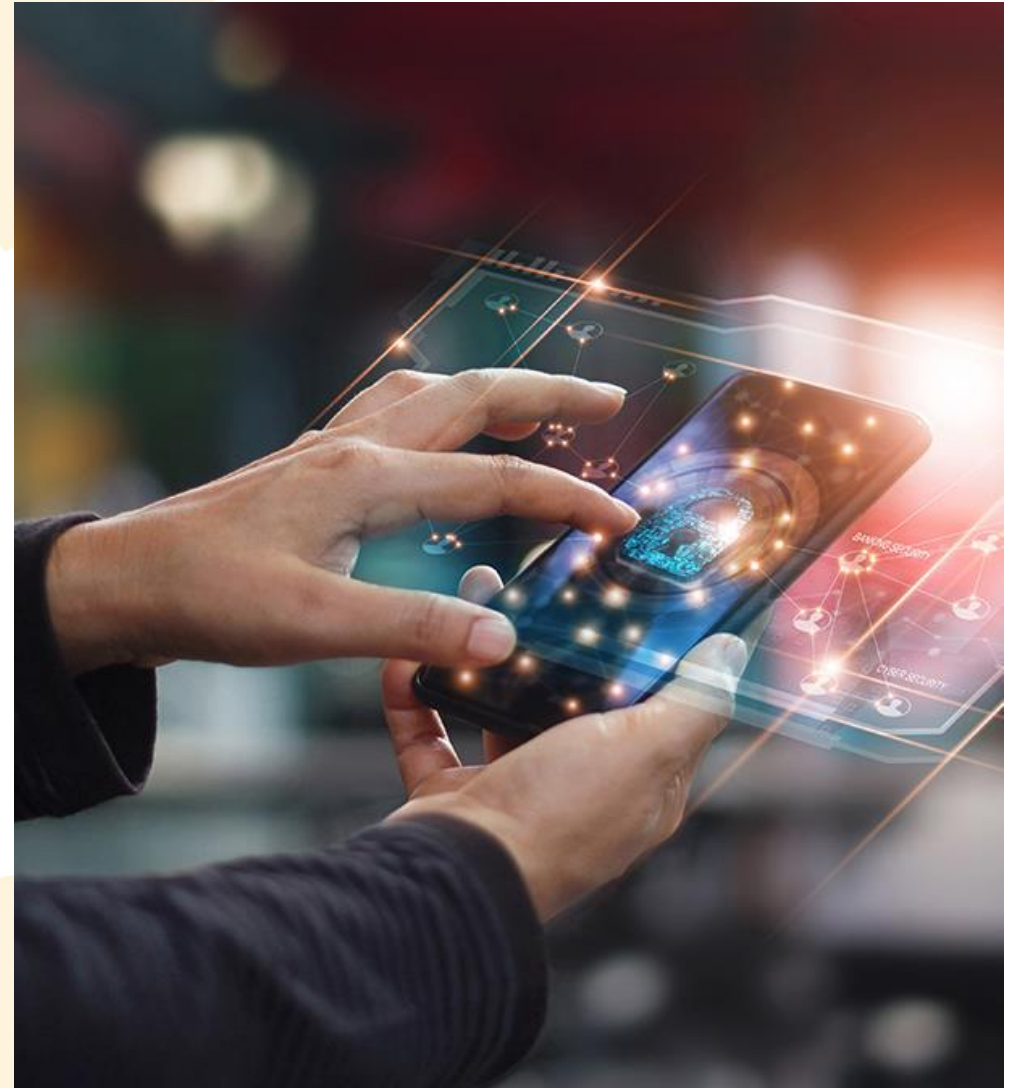# MBV IT
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Contact Us

With a complete portfolio of hardware, full turnkey security management, software and network connectivity services, MBV IT can help your company at every stage.

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